

## Your policy schedule

For:

**VEGGIES CATERING CAMPAIGN  
(NOTTINGHAM) LTD**

Prepared by: Ms Geraldine Twaites  
Date: 20 January 2020

## Introduction

This insurance policy, which meets your demands and needs, has been based on the latest information obtained from you. This policy schedule shows the headlines of your cover. The details of the cover are shown in the policy document.

This is important information, please read it carefully and check that the facts given about you are correct and that we have included all the covers that you require. Covers are the elements that make up your policy and are shown in Section 4 of this document. We are unable to give you advice so it is your responsibility to check the cover is correct for your organisation.

Please contact us if you spot any errors or have any questions.

As this schedule will run for the coming year, please keep us informed if your organisation changes during the year. Errors or missing facts in this schedule could result in claims not being paid. (See Section 1 in 'General notes' for more details)

The schedule is made up of seven parts:

**1. Basic information**

Who holds the policy and the dates it will be active

**2. Statement of Fact**

The statements that you must comply with in order for your cover to be valid

**3. Our Understanding of You**

The facts on which we have based this policy

**4. Lines of cover applying**

A list of the proposed lines of cover

**5. Noted interests**

If you have told us that a third party organisation owns some of the items we are insuring, these items will be listed here

**6. General notes**

Notes on how we will apply the policy and manage your information

**7. Claims contact information**

The numbers to call if you need to make a claim

## 1. Basic information

This policy schedule replaces any previous schedule issued to you.

The policy document, this policy schedule and any statement of fact should be read together. Each part is a separate contract. The general definitions, conditions and exclusions apply to all parts.

Insured:	VEGGIES CATERING CAMPAIGN (NOTTINGHAM) LTD		
Address:	245 GLADSTONE STREET		
	NOTTINGHAM		
	NG7 6HX		
	United Kingdom		
Policy number:	XAO1220278043		
Terrorism policy number:			
Current year of cover:	17 February 2020	to:	16 February 2021
Period of cover:	17 February 2020	to:	16 February 2021
Premium (Incl. IPT):	£1,089.60		
Engineering Inspection fee (Incl. VAT):	£Nil		

## 2. Statement of fact

General statements that you must comply with in order for this offer to be valid:

- You are not aware of any incidents that could give rise to a claim, that you have not declared.
- You operate only in the UK, excluding Northern Ireland.
- You do not have any dealings with or links to any countries or organisations that are subject to sanctions.
- You have never been investigated by the police, the Health & Safety Executive, the Charity Commission or any funding body.
- Your organisation has never had an insurance policy declined, cancelled, or had special terms imposed.
- You abide by any rules, guidelines or advice that may be issued to you by your governing body, trade association or Local Authority.
- If you have 1 to 1 interactions with children or vulnerable adults you must have told us about the nature of these interactions.
- You do not knowingly export products to the USA or Canada.
- You do not undertake any of the following activities: work offshore, aviation activities including work airside, work on the railway or transport networks including maintaining inland waterways and canals, work at nuclear installations, work with asbestos, silica or involvement with the disposal of waste, management of tunnels, bridges, piers and sea defences.

Statements you must comply with in order for your Material damage cover to be valid:

- Each of your properties are in a good state of repair and complies with all relevant health, safety and fire regulations.
- None of your properties or their surrounding areas have ever suffered from flooding.
- None of your properties have previously suffered from, or show any visible signs of damage from subsidence, landslip or ground heave. Also none are adjacent to any property which has suffered from any such incidents.
- All of your properties are constructed of less than 25% combustible materials, and none hold listed status

Statements you must comply with in order for your Employers' liability cover to be valid:

- No more than 20% of your activities involve the use of power tools or working at heights or depths.

### 3. Our understanding of you

Your purpose:	You provide a mobile vegetarian catering service
Description of your services and activities:	You are a volunteer-led, community-based social enterprise based in Nottingham. Your main service is to provide mobile catering at events. Food is prepared in a trailer at these events, which are mainly during the summer months. For any indoor events that require catering-buffets, meetings, family celebrations, food is prepared at the Community Centre, which is where you are based. These indoor events are normally held during the winter months. You hold a food hygiene certificate and the equipment is regularly checked. Fair traded tea/coffee/fruit juices and fresh vegetables are used, along with other wholefood ingredients. Products are made from natural ingredients, with no artificially added preservatives, flavourings or colourings. The trailer is insured under vehicle owner's insurance whilst being towed.

Your last declared audited total annual income, or your projected annual income if you are a new organisation:	£80,000.00
Total projected gross wage roll for the year:	£21,000.00
<b>IMPORTANT:</b>	If either of the above two figures have increased by more than 10% for the current year of cover, please contact us so we can update your policy.
Your last declared number of full time equivalent volunteers:	1
<b>NOTE:</b>	<ul style="list-style-type: none"> <li>• Full time equivalent means; How many full time volunteers you would have, based on a 35 hour working week</li> <li>• If you have less than 35 hours a week from all of your volunteers, the above figure has been rounded up by us to 1</li> </ul>

#### General conditions that apply to your policy:

**IMPORTANT:**

You have confirmed to us that you comply with the Conditions listed below. If you become non-compliant with any of these Conditions you must tell us as it will affect your ability to claim under this policy.

1. You are a UK based charity or not-for-profit organisation that uses its surplus revenue to achieve its published goals, and does not distribute the surplus to any employee, director, member or shareholder
2. You do not have a permanent base abroad, or transfer funds to, or carry out activities in any countries currently subject to Sanctions
3. You are not based in Northern Ireland
4. You are not part of a political, lobbying or campaigning group
5. Your organisation is not a Leisure Complex Facility, a Student Union, a National Park, a Credit Union or a member of the National Association of Special Schools
6. You have never been declined, cancelled, refused to renew or had special terms applied to any application of yours for insurance covering any aspects of the proposed Policy

7. None of your buildings insured under this policy have a thatched roof
8. You risk assess all your key activities and job roles
9. You abide by any rules, guidelines or advice that is given to you by any relevant authority, such as:
  - a Local Authority
  - the Health and Safety Executive, or
  - a national body that champions or governs your activities
10. You keep a permanent record of your assessments, training and inspections
11. Your total income is under £500,000
12. Your total gross wage-roll is under £250,000
13. You have not made claim over £1,000, or 2 or more smaller claims in the last three years

Further conditions that apply to your policy:

**IMPORTANT:**

Within each Part of cover in this schedule you may find further Conditions. You have confirmed to us that you can comply with these. If you become non-compliant with any of these Conditions by Part of cover, you must tell us as it will affect your ability to claim under this policy.

## 4. Lines of cover applying

Your policy document includes every line of cover that can be purchased. This table shows the covers that apply to your policy and those that don't.

Line of cover	Insured / Not insured
PART A: Material damage	Insured
PART B: Business interruption	Not Insured
PART C: Works in progress – ‘all risks’	Not Insured
PART D: Money	Insured
PART E: Computer	Not Insured
PART F: Public liability	Insured
PART G: Hirers’ liability	Not Insured
PART H: Employers’ liability	Insured
PART I: Libel and slander	Not Insured
PART J: Professional negligence	Not Insured
PART K: Financial and administration liability	Not Insured
PART L: Motor	Not Insured
PART M: Motor legal expenses and uninsured loss recovery	Not Applicable
PART N: Inspection contract	Not Insured
PART O: Plant protection	Not Insured
PART P: Deterioration of stock	Not Insured
PART R: Personal accident	Not Insured
PART S: Business travel	Not Insured
PART T: Legal expenses	Not Insured
PART U: Terrorism	Not Insured

The following pages contain a table for each line of cover you have purchased. Each table shows the limits of indemnity and / or sums insured (the maximum possible amount that could be paid) and the **excesses** that apply.

Some tables may also include conditions of cover and / or operative endorsements which describe the basis on which we are issuing the cover. These are also important as, if they are not true for your organisation, your cover could be invalid.

If you have opted for a long term agreement, this will be stated at the beginning of each line of cover below, to which it applies.

## Part A – Material damage

Long term agreement	
Long term agreement active:	No
Long term agreement expiry date:	Not applicable

Specified property cover			
Category of specified items cover:	Specified items sum insured:	Basis of cover:	Excess:
All items that require cover anywhere within the territorial limits of the policy	£4,461.00	Reinstatement	£100.00

Operative endorsements	
See the Endorsements section of your policy document for details of these operative endorsements:	1, 2, and 3
	6 (for Contents cover)
Endorsement title:	Endorsement wording:
11. Limit of Liability applicable to parts A, B, C, D and E	In respect of General provision 1. Limit of Liability the amount in the aggregate of the insured parts will not exceed £50,000,000 unless separately stated in the schedule.
None	None



## Part D – Money

Long term agreement	
Long term agreement active:	No
Long term agreement expiry date:	Not applicable

The cover	
Element of cover:	Limit any one loss:
1. Loss of Non-Negotiable Money in the situations specified in items 2(a), 2(b), 2(d)(i) and 2(d)(ii):	£250,000.00
2. Loss of other <b>money</b> :	
(a) in transit in the custody of any <b>director</b> or <b>employee</b> or in transit by registered post (limit £250)	£5,000.00
(b) in a bank night safe	£5,000.00
(c) in private residence of any <b>director</b> or <b>employee</b>	£250.00
(d) in the premises	
(i) in the custody of or under the actual supervision of any <b>director</b> or <b>employee</b>	£5,000.00
(ii) in locked safes or strongrooms	£5,000.00
(iii) in locked receptacles other than safes or strongrooms	£250.00
3. Loss of other <b>money</b> in an automated teller machine (ATM)	£NaN per machine
Personal injury:	as stated in section 2.2

Excess	
Excess:	£50.00 each and every loss

Operative endorsements	
Endorsement title:	Endorsement wording:
11. Limit of Liability applicable to parts A, B, C, D and E	In respect of General provision 1. Limit of Liability the amount in the aggregate of the insured parts will not exceed £50,000,000 unless separately stated in the schedule.
Extension of Money cover to Volunteers	The definition of Employee under General Definitions has been extended to include Volunteers

## Part F – Public liability

Note: This cover automatically includes product liability and property owners' liability

Long term agreement	
Long term agreement active:	No
Long term agreement expiry date:	Not applicable

The cover	
Limit of indemnity:	£5,000,000

Excess	
Excess:	£Nil

Operative endorsements	
Endorsement title:	Endorsement wording:
Extension of cover for injury caused to volunteers	Section 2 - Cover Section 2 a) is amended as follows: a) accidental Injury to any person other than an <b>employee</b>
Corporate Liability cover for migrating customers	Effective date: 17th February 2018 Corporate Liability (section 2B of part K) £1,000,000 Including <b>professional services</b> £1,000,000 Operative endorsement: 1. The limit of indemnity applicable is as stated in special provision 2 of section 4.

## Part H – Employers’ liability

Long term agreement	
Long term agreement active:	No
Long term agreement expiry date:	Not applicable

The cover	
Limit of indemnity:	£10,000,000

Excess	
Excess:	£Nil

Conditions applicable to this part	
<ol style="list-style-type: none"> <li>1. You DO NOT require more than £10,000,000 Limit of Indemnity</li> <li>2. You DO NOT have any subsidiary companies</li> <li>3. You DO NOT carry out activities at a height of more than 5 metres or a depth of more than 1 metre</li> </ol>	

Operative endorsements	
Endorsement title:	Endorsement wording:
None	None

## 5. Noted interests

None currently noted

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## 6. General notes

### 1. Fair presentation of the risk

You must make a fair presentation of the risk to us at inception, renewal and variation of your policy. This means that we must be told about all facts and circumstances which may be material to the risks covered by the policy and that you must not make a misrepresentation to us about any material facts. As part of your duty of fair presentation, you must ensure that the information detailed within the schedule is correct and complete. A material fact is one which would influence the acceptance or assessment of the risk. If you have any doubt about facts considered material, it is in your interests to disclose them to us.

Failure to make a fair presentation of the risk could result in the policy either being avoided, written on different terms or a higher premium being charged, depending on the circumstances surrounding the failure to present the risk fairly.

This policy is compliant with the principles of the Insurance Act 2015 law reforms. It also incorporates an 'opt out' which has the aim to promote good customer outcomes. We have opted-out of the 'proportionate reduction of claim remedy' available to insurers under the Insurance Act 2015. This means that in cases of non-disclosure or misrepresentation which are neither deliberate nor reckless, if we would have charged an additional premium had we known the relevant facts, we will charge that premium and pay any claims in full rather than reducing claims payments in proportion to the amount of premium that would have been charged.

We believe that our 'additional premium approach' should, in most situations, be more favourable to our customers when compared to the proportionate reduction of claim remedy. Our additional premium approach does not affect our right to apply the other remedies available under the Act for non-disclosure or misrepresentation.

### 2. Cancellation

All insurance policies run for a fixed period of time. The Insured can terminate an insurance contract verbally or in writing at any time. No refund will legally be due for any unused period of cover outside of the 'cooling off period' for consumer customers or following initiation for organisations and businesses. The Insurer may cancel the policy by giving 30 days' notice in writing. In such an event the insured will be entitled to a return of premium in respect of the unexpired portion of the period of insurance.

### 3. Bonus and fee structure

Employees and businesses who work for ZIP UK are remunerated in various different ways for selling insurance contracts. Employees receive a basic salary and also receive a bonus based on a number of factors, including the achievement of sales and quality targets. Businesses which work for the insurer on an outsourced basis receive a fee and also additional payments based on a number of factors, including the achievement of sales and quality targets.

## 7. Claims contact information

If you need advice on a claim, it is important that you speak to the appropriate specialist. Claims specialists are available to discuss your cover and advise you on how to make a claim. Their contact details are:

Line of cover	Claims team	Claims contact details			
Buildings, contents including "All Risks" Items	Property Claims	Tel:	0800 028 0336		
Business interruption		Email:	<a href="mailto:farnboroughpropertyclaims@uk.zurich.com">farnboroughpropertyclaims@uk.zurich.com</a>		
Money		Address:	Zurich Municipal Property Claims, Zurich Financial Services, PO Box 3303, Interface Business Park, Swindon, SN4 8WF		
Works in progress					
Public liability	Liability Claims	Tel:	0800 876 6984		
Employers liability				Email:	<a href="mailto:fnlc@uk.zurich.com">fnlc@uk.zurich.com</a> (New Claims)
Personal assault under Money					
Personal accident					
Financial and administrative liability					
Professional negligence					
Hirers liability					
Fidelity guarantee					
Libel and slander					
Engineering insurance		Address:	Zurich Municipal Casualty Claims, Zurich House, 1 Gladiator Way, Farnborough, Hampshire, GU14 6GB (DX 140850, Farnborough 4)		
Engineering – Deterioration of stock					
Business travel					
Motor		Motor Claims	Tel:	0800 916 8872 (new motor claims) 0800 232 1913 (customer damage) 0800 169 5772 (liability team)	
		Email:	<a href="mailto:zmmotorclaimsoffice@uk.zurich.com">zmmotorclaimsoffice@uk.zurich.com</a>		
		Address	Zurich Municipal Motor Claims, PO Box 3322, Interface Business Park, Swindon, SN4 8XW		
Legal Expenses	DAS Legal Claims	Tel:	0117 934 2116 (Switchboard)		

### General claims procedure

This is a description of the general claims procedure you will need to follow:

1. Contact the relevant claims office, to notify the claim
2. If necessary, a claim form will be sent out to you for completion, or you will be asked to send details in writing
3. In the event of uncertainty, please call the relevant office for guidance.
4. Out of hours/Emergency Property losses - please contact 0800 028 0336
5. You can track open claims online at: <https://www.zurich.co.uk/municipal/existing-customers>

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